

Stopping SPAM and Adjusting Postini

Whenever you visit Postini ("**Mandry Technology Solutions has detected . . .**" email in your Inbox), on the page where you can approve and delete messages (in other words, as you train Postini!), in the upper right-hand corner, there is a link ("**Prevent Spam from reaching your inbox**"). If you click on that link you will see the message below:

Prevent Spam

Is spam reaching your inbox?

The heuristic filters can block up to 95% of spam from reaching your inbox. Unwanted messages can still get through. Follow these steps to maximize your filter effectiveness:

Increase your settings. The more aggressive the filter setting, the fewer spam messages will reach your inbox. Please note that more aggressive the setting, the more often you should visit the Message Center to confirm that legitimate messages are not quarantined. If they are, add those senders or domains to your Approved Sender list.

Review your Approved Mailing List. Do you have other email addresses forwarding to this account? Check to be sure your addresses are NOT on the Approved Mailing List

Forward your spam. Participate in keeping the filters accurate by sending your unfiltered spam messages AS ATTACHMENTS in email to spam@postini.com. This does not guarantee that these messages will be filtered in the future, but will make it more likely.

Review this occasionally, and spend a little time every month or two keeping your spam filtering working at its' best. I do this, and I receive many fewer spam emails than most of you seem to. Only you can train Postini, to receive or reject emails correctly (and prevent forest fires, maybe!).

I try to keep up with updating the MASTER list at Postini, but if I don't touch it for a week or two, more spam starts getting through.